

## Investor complaints against AMC Repo Clearing Limited: -

## 1) Data for September 2024

Sr. No	Received from	Carried forward From previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly From Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Members	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil	Nil

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## 2) Month-wise data for the current financial year (2024-25)

Sr. No	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2024	Nil	Nil	Nil	Nil
2	May 2024	Nil	Nil	Nil	Nil
3	June 2024	Nil	Nil	Nil	Nil
4	July 2024	Nil	Nil	Nil	Nil
5	August 2024	Nil	Nil	Nil	Nil
6	September 2024	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

## 3) Year-wise data (for 5 years on rolling basis)

Sr. No	Year	Carried forward from previous year	Received	Resolved	Pending	
1	2	3	4	5	6	
1	2020-21	Not Applicable <sup>@</sup>				
2	2021-22	Nil	Nil	Nil	Nil	
3	2022-23	Nil	Nil	Nil	Nil	
4	2023-24	Nil	Nil	Nil	Nil	
5	2024-25	Nil	Nil	Nil	Nil	
	Grand Total	Nil	Nil	Nil	Nil	

<sup>@</sup> AMC Repo Clearing Limited was incorporated on April 17, 2021

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.