

**Investor complaints against AMC Repo Clearing Limited: -**

**1) Data for October 2023**

Sr. No	Received from	Carried forward From previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time <sup>^</sup>
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly From Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)#	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Members	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil	Nil

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

# ARCL has not received SCORES login credential

**2) Month-wise data for the current financial year (2023-24)**

Sr. No	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2023	Nil	Nil	Nil	Nil
2	May 2023	Nil	Nil	Nil	Nil
3	June 2023	Nil	Nil	Nil	Nil
4	July 2023	Nil	Nil	Nil	Nil
5	August 2023	Nil	Nil	Nil	Nil
6	September 2023	Nil	Nil	Nil	Nil
7	October 2023	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	Nil	Nil	Nil	Nil

**3) Year-wise data (for 5 years on rolling basis)**

<b>Sr. No</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	2020-21	Not Applicable <sup>@</sup>			
2	2021-22	Nil	Nil	Nil	Nil
3	2022-23	Nil	Nil	Nil	Nil
4	2023-24	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

@ AMC Repo Clearing Limited was incorporated on April 17, 2021