

Investor complaints against AMC Repo Clearing Limited: -

1) Data for November 2023

| Sr. No | Received from | Carried forward From previous month | Received during the month | Total Complaints | Resolved during the month* | Pending at the end of the month** | | Average Resolution time^ |
|--------|-------------------------|-------------------------------------|---------------------------|------------------|----------------------------|-----------------------------------|--------------------------------|--------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly From Investors | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 2 | SEBI (SCORES)# | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 3 | Members | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| 4 | Other Sources (if any) | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil | Nil | Nil | Nil |

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

ARCL has not received SCORES login credential

2) Month-wise data for the current financial year (2023-24)

| Sr. No | Month | Carried forward from previous month | Received | Resolved | Pending |
|--------|--------------------|-------------------------------------|------------|------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2023 | Nil | Nil | Nil | Nil |
| 2 | May 2023 | Nil | Nil | Nil | Nil |
| 3 | June 2023 | Nil | Nil | Nil | Nil |
| 4 | July 2023 | Nil | Nil | Nil | Nil |
| 5 | August 2023 | Nil | Nil | Nil | Nil |
| 6 | September 2023 | Nil | Nil | Nil | Nil |
| 7 | October 2023 | Nil | Nil | Nil | Nil |
| 8 | November 2023 | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil |

3) Year-wise data (for 5 years on rolling basis)

| Sr. No | Year | Carried forward from previous year | Received | Resolved | Pending |
|---------------|--------------------|---|-----------------|-----------------|----------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | 2020-21 | Not Applicable [@] | | | |
| 2 | 2021-22 | Nil | Nil | Nil | Nil |
| 3 | 2022-23 | Nil | Nil | Nil | Nil |
| 4 | 2023-24 | Nil | Nil | Nil | Nil |
| | Grand Total | Nil | Nil | Nil | Nil |

@ AMC Repo Clearing Limited was incorporated on April 17, 2021