



## Investor complaints against AMC Repo Clearing Limited: -

### 1) Data for March 2023

Sr. No	Received from	Carried forward From previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly From Investors	Nil	Nil	Nil	Nil	Nil	Nil	Nil
2	SEBI (SCORES)#	Nil	Nil	Nil	Nil	Nil	Nil	Nil
3	Members	Nil	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil	Nil	Nil	Nil

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month

# ARCL has not received SCORES login credential

**2) Month-wise data for the current financial year (2022-23)**

Sr. No	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April 2022	Nil	Nil	Nil	Nil
2	May 2022	Nil	Nil	Nil	Nil
3	June 2022	Nil	Nil	Nil	Nil
4	July 2022	Nil	Nil	Nil	Nil
5	August 2022	Nil	Nil	Nil	Nil
6	September 2022	Nil	Nil	Nil	Nil
7	October 2022	Nil	Nil	Nil	Nil
8	November 2022	Nil	Nil	Nil	Nil
9	December 2022	Nil	Nil	Nil	Nil
10	January 2023	Nil	Nil	Nil	Nil
11	February 2023	Nil	Nil	Nil	Nil
12	March 2023	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	Nil	Nil	Nil	Nil

**3) Year-wise data (for 5 years on rolling basis)**

Sr. No	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2020-21	Not Applicable <sup>@</sup>			
2	2021-22	Nil	Nil	Nil	Nil
3	2022-23	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>

@ AMC Repo Clearing Limited was incorporated on April 17, 2021