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| Circular Reference Number | ARCL/Compliance/2025-26/093 |
| Circular Date             | October 31, 2025            |
| Department                | Compliance                  |

To

All Clearing Members

**Subject: Compliance with directives issued by Telecom Regulatory Authority of India (“TRAI”)**

The Telecom Regulatory Authority of India (“TRAI”) has notified amendments to the Telecom Commercial Communications Customer Preference Regulations (“TCCCPR”), 2018 with an objective to strengthen the consumer protection against Unsolicited Commercial Communication (“UCC”). The detailed regulations are available on TRAI website at <https://www.trai.gov.in/release-publication/regulations>

In view of the above, Clearing Members are advised to take note of the following:

1. Ensure full compliance with the provisions of the amended TCCCPR, 2018.
2. Complete whitelisting of URLs, APKs, etc., used by Clearing Members (Principal Entities).
3. Using 1600 series for outbound service and transactional calls.
4. Not to use normal 10-digit numbers for making any commercial communications including service and transactional calls.
5. Using SIP/PRI connections only in compliance with TCCCPR, 2018.
6. Extend full cooperation with the Indian Cybercrime Coordination Centre (“I4C”) and TRAI with respect to any reporting and advisory protocols issued.
7. Strengthen internal systems and controls to ensure there is no inadvertent or malicious use of registered headers and content templates used by the Clearing Member.

All Clearing Members are requested to take note of the above

**For and on behalf AMC Repo Clearing Limited**

Authorized Signatory  
Ajit Phanse

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